

C. Notice to the Public

Notifying the Public of Rights under Title VI/ADA

Ripley County Transit, Inc. posts Title VI/ADA notices on our agency's website, in public areas of our agency, in our board room, and on our buses and/or paratransit vehicles.

Ripley County Transit, Inc. operates its programs and services without regard to race, color, or national origin, in accordance with Title VI of the Civil Rights Act of 1964.

Ripley County Transit, Inc. operates its programs and services without discrimination against individuals with disabilities, in accordance with the Americans with Disabilities Act of 1990.

For more information on the Ripley County Transit's Title VI program, and the procedures to file a complaint, contact Laura Oldham, Executive Director at 573-996-2272; rectransit@windstream.net; or visit our administrative office at 958 US HIGHWAY 160E, Doniphan, Missouri 63935. For more information visit ripleycountytransit.org.

If you believe you have been discriminated against on the basis of race, color, or national origin by Ripley County Transit, Inc., you may file a Title VI complaint by completing, signing, and submitting the agency's Title VI Complaint Form.

To obtain additional information about your rights under Title VI, contact: The Federal Transit Administration, Office of Civil Rights, Region 7, 901 Locust Street, Suite 404, Kansas City, MO 64106. Phone: (816) 329-3920. Fax (816) 329-3921.

How to file a Title VI/ADA complaint with Ripley County Transit, Inc.:

1. Contact Ripley County Transit, 958 US HIGHWAY 160E, Doniphan, MO 63935. Phone: (573) 996-2272. Fax: (573) 996-2459. Email: rectransit@windstream.net.
2. In addition to the complaint process at Ripley County Transit, complaints may be filed directly with the Federal Transit Administration, Office of Civil Rights, Region 7, 901 Locust Street, Suite 404, Kansas City, MO 64106. Phone: (816) 329-3920. Fax (816) 329-3921.

3. Complaints must be filed within 180 days following the date of the alleged discriminatory occurrence and should contain as much detailed information about the alleged discrimination as possible.
4. The form must be signed and dated, and include your contact information.

If information is needed in another language, contact us at Ripley County Transit Office – (573) 996-2272

Person(s) who are deaf or hard of hearing may contact ECR through Relay Missouri Services at (800) 735-2966 or 711 (Toll Free-TTY)

D. Procedure for Filing a Title VI Complaint